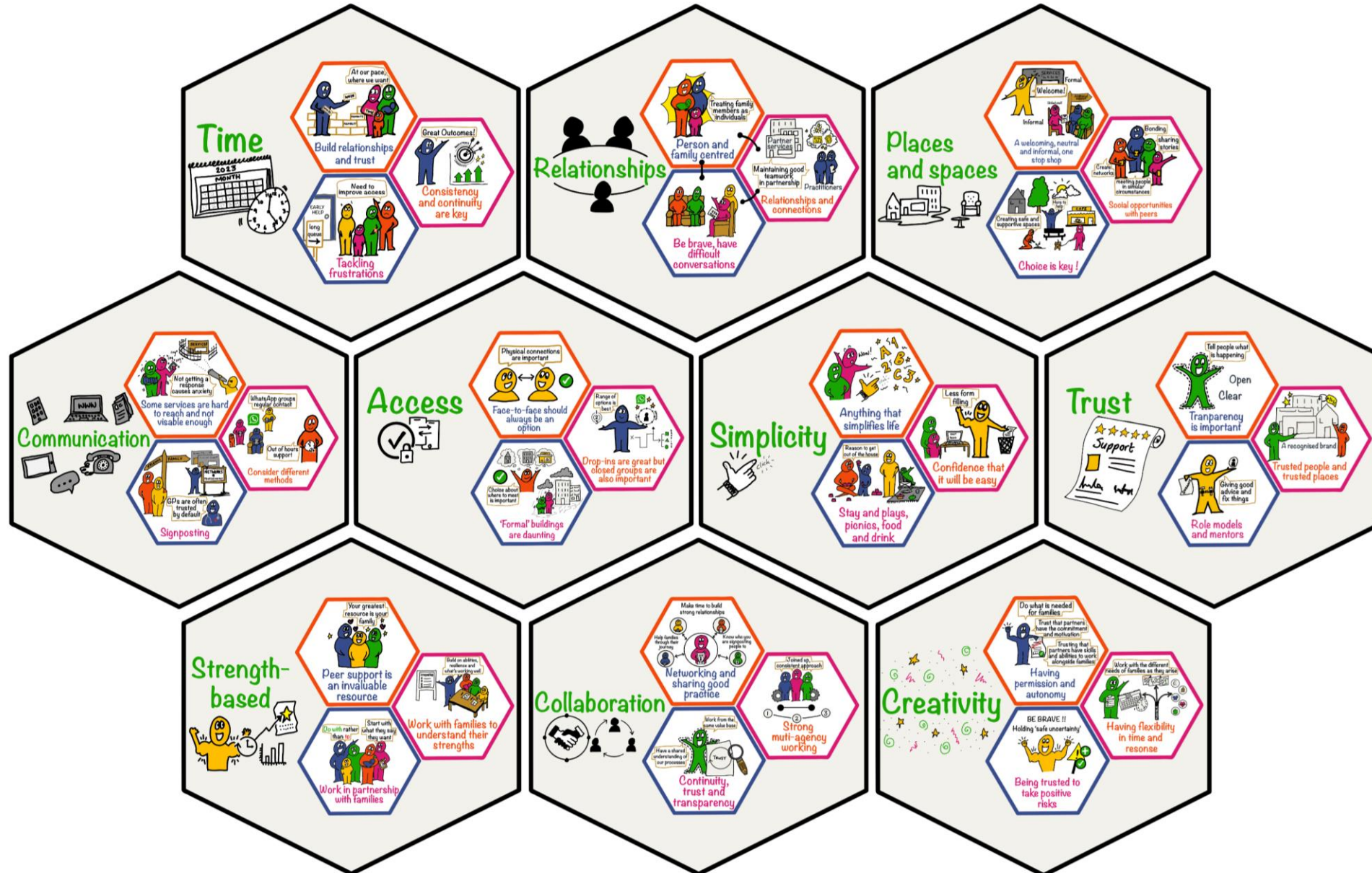
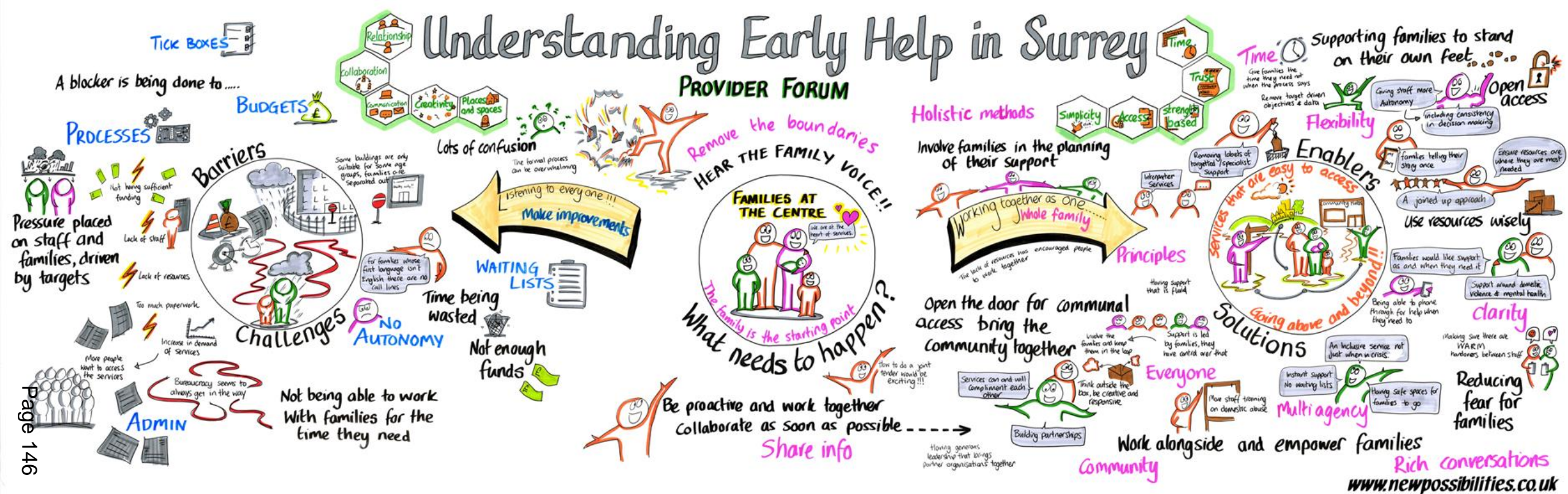


Visual of the 10 key themes



SURREY
COUNTY COUNCIL





What we learned from the Partners Forum

Feb 2023

We held one provider provider/partner forum which was attend by 44 participants

High-level findings

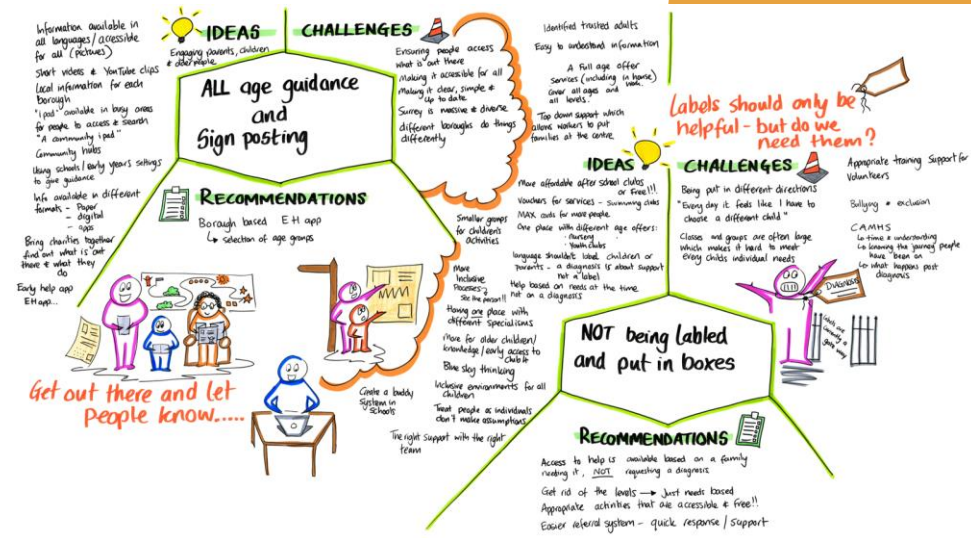
- Partners always place children and families at the centre of what they do
- Partners would like less admin, tick boxes and processes
- Some age buildings that are used for Early Help provision are only suitable for certain age groups and partners want to be able to provide safe spaces for families
- Services can feel that they are driven by targets that can place pressure on staff and families
- Partners want more people to be able to access services however noting there are waiting lists for some services
- Partners want to provide a joined up approach to services and ensure services are inclusive
- Partners want to be empowered and autonomy and provided resources where they are most needed

Co-design sessions Feb 2023

Based on the learning from the 10 themes from the engagement work and the Focusing on the Futures sessions we then worked with children, young people, families and partners on each theme listed below. We discussed ideas, what the challenges could be and participants put forward their recommendations.

1. Having a trusted person to talk to
2. Building confidence and resilience
3. Places to "escape" to and switch of mindset
4. Places to talk and off load
5. All age guidance and sign posting
6. Not being labelled and put in boxes

We carried out one session in each of Surrey's geographical quadrants a total of 9 families and 17 partners contributed to these sessions.



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EARLY HELP CO-DESIGN

- Working in a natural way - holistic
- Families choose who they work with
- Matching skills to workers abilities & experience - finding the best match
- Limitless support - not being "let go"
- Professional judgment around time scales
- Coaches or child champions
- Buddy system
- Widen the team around the family
- Embrace more community activities & services
- Services version of "Trider"



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Video link to workshop outputs

- <https://youtu.be/hoYb0AiGUj0>

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